

How do I access the Dementia Wellbeing Service?

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If you already have a diagnosis of dementia, or care for someone who does, please contact us directly via our Access Point. If you do not have a diagnosis or are having problems with your memory, you can access our service through your GP.

Access Point

If you need any advice on making a referral or any general enquiries about dementia or our service, you can contact us on our Access Point number.

0117 904 5151

It is open during the following times:

08:00 - 18:00 Monday - Friday

telephone interpretation is available.

If you are a BSL user supported with Text Relay, please call

18001 0117 904 5151

You can also contact us via email

dpn-tr.enquiriesBristolDementia@nhs.net

Where can I find out more?

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The Dementia Wellbeing Service has a website where you can find out more about what we do, including links to our short films about dementia in other languages:

www.bristoldementiawellbeing.org

You can also find out more information at:

Bristol Mental Health

www.bristolmentalhealth.org

Devon Partnership NHS Trust

www.dpt.nhs.uk

Alzheimer's Society

www.alzheimers.org.uk



BristolDementia



@BristolDWS



About the Bristol Dementia Wellbeing Service

www.bristoldementiawellbeing.org



What is the Dementia Wellbeing Service?

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The Dementia Wellbeing Service is a partnership between Devon Partnership NHS Trust and Alzheimer's Society and we are responsible for delivering dementia services in Bristol.

The service provides personalised support for people living with dementia, working with local partners to create Wellbeing Plans for them which reflect their needs both now and in the future.

We work with GPs, care homes, hospitals and other health professionals and carers to support people

living with dementia, providing guidance, education and help when, and where people want it – and in a way that suits them.

We work with the local community to develop the service and help Bristol to become a dementia-friendly city.

Who is it for?

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Alzheimer's Society estimates there are 4,200 people living with dementia in Bristol, all of whom will benefit in some way from the Dementia Wellbeing Service.

We cover all aspects of dementia care from diagnosis to end of life, including intensive support when people's needs are greatest.

One of the unique features of the service is that we do not discharge and this continuity of care is something people tell us is really important to them.

We will provide the service for as long as someone wishes to receive it.

For carers and families we also provide practical and emotional education, advice and support.

How does it work?

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Every GP practice in Bristol has a named Dementia Practitioner and Dementia Navigator.

Dementia Practitioners are qualified members of the care team who work closely with the person with dementia and their GP to identify and support people with memory problems and possible dementia.

They can provide specialist memory assessments to aid early diagnosis and offer therapeutic interventions to help people and their families at difficult times throughout their illness.

Dementia Navigators work in person-centred way to support people living with dementia and those close to them.

They can identify local groups and activities in their communities to maintain their independence with a focus on quality of life and wellbeing.

They can also signpost to other agencies and provide information and guidance alongside practical and emotional support.