

Where is it based?

The Dementia Wellbeing Service operates from three bases across Bristol, providing a local and personal service. If you already have a diagnosis of dementia, or care for someone who does, please contact us directly via our Access Point. If you do not have a diagnosis or are having problems with your memory, you can access our service through your GP.

Access Point

If you need any advice on referral or have any general enquiries about the Dementia Wellbeing Service you can use our Access Point number.

You can contact the Access Point line on:

0117 904 5151

It is open during the following times:
08:00 - 18:00 Monday - Friday

You can find out more about the Dementia Wellbeing Service as well as links to other support available at our website:

www.bristoldementiawellbeing.org

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Where can I find out more?

The **Dementia Wellbeing Service** has a website where you can find out more about what we do at:

www.bristoldementiawellbeing.org

Bristol Mental Health

www.bristolmentalhealth.org

Devon Partnership NHS Trust

www.dpt.nhs.uk

Alzheimer's Society

www.alzheimers.org.uk



dementia
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service



About the Bristol Dementia Wellbeing Service

www.bristoldementiawellbeing.org

What is the Dementia Wellbeing Service?

The **Dementia Wellbeing Service** is a partnership between Alzheimer's Society and Devon Partnership NHS Trust and we are responsible for delivering dementia services in Bristol.

The service has been designed to deliver a more personalised package of support for those living with dementia.

We work with various partners from across Bristol, bringing them together to create personalised wellbeing plans for our service users. We support GPs, other health professionals and carers to support people living with dementia.

The **Dementia Wellbeing Service** aims to provide support, guidance and help when, and where people want it - and in a way that suits them.

Who is it for?

Alzheimer's Society estimates that there are 4,200 people living with dementia in Bristol, all of whom will benefit in some way from the care and support offered by the **Dementia Wellbeing Service**.

We cover all aspects of dementia care, from diagnosis to end-of life - providing support and guidance every step of the way, including intensive support for people with the most complex and challenging needs.

One of the unique features of the service is that we do not discharge. We will provide the service for as long as someone wishes to receive it.

For carers and families we also provide practical and emotional training, advice and support.

For family doctors, care homes, hospitals and other groups - including peer support groups and local community organisations - we will provide education and training to help them deliver the best possible support for those living with dementia.

How does it work?

Every GP practice in Bristol has a named **Dementia Practitioner** and **Dementia Navigator**.

Dementia Practitioners are qualified members of the care team who work closely with the person with dementia and their GP to identify and support people with memory problems and possible dementia.

They can provide Specialist Memory assessments to aid early diagnosis and offer therapeutic interventions to support people and their families at difficult times throughout their illness.

Dementia Navigators are there to support the person who has a diagnosis of dementia and those close to them. Navigators work in a person-centred way to identify local groups and activities in the community that can maintain the independence and enhance the quality of life of the person with dementia.

They can also signpost to other agencies and provide information and guidance, alongside practical and emotional support.